



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY

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By certified mail, return receipt requested and e-mail

July 28, 2005

Richard C. Fipphen, Senior Counsel
Public Policy
MCI, Inc.
200 Park Avenue, 6th Floor
New York, NY 10166

Re: Notice of Formal Hearing for Slamming Complaint
Docket Number: D.T.E. 05-SL-11
Telephone Number(s) at Issue: 508-224-2465

Dear Attorney Fipphen:

KRISTIN M. REMLINGER has notified the Department of Telecommunications and Energy ("Department") that her telecommunications service provider was changed without authorization and has requested a formal hearing. Under M.G.L c. 93, § 110 (i), (j), the Department is required to hold a hearing to determine whether the consumer's original telecommunications provider was switched without proper authorization. If any party fails to appear, the Department may issue a decision against the party failing to appear and/or dismiss the case.

The hearing is scheduled for **THURSDAY, AUGUST 11, 2005 at 1:00 P.M.** and is to be held in the Department's offices at One South Station, Boston, Massachusetts. In accordance with the Department's directives in Western Massachusetts Electric Company, D.T.E. 01-36/02-02 (2003) and Commonwealth Learning Center, D.T.E. 03-04-31 (2004), MCI, Inc. is required to be represented by counsel at this hearing. The Department will consider all information and evidence provided by you and the consumer to reach a decision.

If you have any questions regarding this case, please contact Andrea Saia at 617.305.3612.

Sincerely,

Mary L. Cottrell
Department Secretary

cc: Ms. Kristin M. Remlinger

Bruce P. Beausejour, Esq., General Counsel, Verizon New England, Inc.
d/b/a Verizon Massachusetts

John L. Conroy, Vice President, Regulatory, New England, Inc.
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